## The Examined Life: Writing and the Art of Medicine

# Program

- LIT = Literature
- MED ED = Education
- PAT = Patient and Provider Care
- WRI = Craft of Writing
- STU = Student Track

## Wednesday, April 28, 2010

Time	Event/Description	Location
2:00 - 7:00 pm	Registration	MERF Atrium
3:00 - 4:15 pm	Concurrent workshops	
3:00 - 4:15 pm	<b>A Psychiatrist and a Writer Walk into a Bar (LIT)</b> Timothy Twito, MD, Allina Medical Clinic, Northfield, MN	2189 MERF
	While modern psychiatric practice can afford the clinician-writer ample comic inspiration and material, their proper use demands great skill and sensitivity to avoid mocking patients. We'll explore this issue by reading and discussing passages from famed psychiatrist and author ( <i>The House</i> <i>of God</i> ) Samuel Shem's satirical novel about a psychiatric teaching hospital, <i>Mount Misery</i> . Participants are encouraged to broaden the discussion by sharing pertinent experiences of comedic narrative potential.	
3:00 - 4:15 pm	<b>Writing as Everyday Alchemy (WRI)</b> Mary Dowd, MD, Clinical Services, Portland, ME	2156 MERF
	What do we want out of life? Romance, adventure? Prosperity, recognition? Family, friends, a home? Those of us in counseling and medicine particularly want a sense of purpose, of meaningful work well done. We want all these things. But more than these, more than even happiness, we want to experience our lives fully, to be awake to whatever is going on in front of, or inside us.	
	Writing starts with looking back and looking within. The act of reflecting on our days and our emotions heightens our focus and presence. It cracks us open to the chaos, the pain, the joy and the beauty that surrounds us. It transforms the lead and the dross of our everyday lives into the gold of living with an awakened heart. In this workshop we will look at poems tha transform the ordinary. We'll discuss how the creative process alters our experience and ourselves. We'll do some writing and share what we have written.	

Time	Event/Description	Location
3:00 - 4:15 pm	Fifty-five Word Stories: "Small Jewels" for Personal Reflection and Teaching (WRI)	2117 MERF
	Colleen Fogarty, MD, University of Rochester Department of Family Medicine, Rochester, NY	
	Fifty-five word stories are brief pieces of creative writing which use	
	elements of poetry, prose, or both to encapsulate key experiences in	
	health care. These stories have appeared in Family Medicine and JAMA	
	and have been used to teach family medicine faculty development fellows.	
	Writers and readers of 55-word stories gain insight into key moments of	
	the healing arts; the brevity of the pieces adds to both the writing and	
	reading impact. Fifty-five word stories may be used with trainees to	
	stimulate personal reflection on key training experiences, or may be used	
	by individual practitioners as a tool for personal reflection and professional growth.	
4:30 - 5:45 pm	Concurrent sessions 1	
4:30 - 5:45 pm	The Language of Pain (LIT)	2189 MERF
	David Biro, MD, PhD, SUNY Health Science Center at Brooklyn, Brooklyn, NY	
	Pain is difficult to express, not simply because the "language runs dry"	
	(Virginia Woolf) but because the experience itself is difficult to grasp: that	
	is, the problem is as much conceptual as it is linguistic. This elusiveness	
	stems on the one hand from the inaccessibility of pain as a bodily event	
	(we can't see or touch it) and from its lack of intentionality on the other	
	hand (it is not always connected to objects that we can see and touch). The	
	only way around such conceptual difficulty is metaphor. By speaking of	
	what we don't know in terms of what we know, metaphor illuminates	
	aspects of existence that would otherwise remain in the dark: from private	
	experiences like pain and our belief in God to novel scientific theories of	
	how the objective world works.	
	Drawing on the work of a wide range of artists and writers including	
	Munch and Kahlo, Tolstoy, Joyce and Hemingway as well as the real-life	
	experiences of ordinary patients, I will present three different	
	metaphorical strategies that can be used to articulate pain: the weapon,	
	the mirror, and the X-ray. By far the most common one is what Elaine	
	Scarry calls the language of agency. Here sufferers imagine a weapon-like	
	object that moves against and injures the body. This type of metaphor is	
	used when patients talk of pain as stabbing or shooting. A second strategy	
	occurs when pain is projected onto other objects, from other people to	
	nonhuman objects in the environment so that the external world becomes	
	a mirror. Projection metaphors enable sufferers to validate and better	
	understand their pain. In the third strategy, people create images of the inside of the body with words, anatomic metanhors. Peering underneath	
	inside of the body with words, anatomic metaphors. Peering underneath	
	the skin, so to speak, sufferers imagine a source for their aversive	

Time	Event/Description	Location
	what is inside us and inaccessible with what is outside and directly perceptible.	
4:30 - 5:45 pm	<b>What Good Is Poetry If I Am a Doctor? (WRI)</b> Frederic Platt, MD, University of Colorado School of Medicine, Denver, CO	2117 MERF
	Poetry as an art form and as literature escapes many, if not most, clinicians who view it as outside their area of work and of entertainment.	
	This workshop will present a series of poems, some written by clinicians. Many will focus on conditions and emotions commonly encountered by clinicians. The poems will exemplify four values:	
	<ul> <li>Many great poems help us understand the nature of suffering, of grieving, and of loss, phenomena we encounter daily.</li> <li>Many poems are simply fun to read. Physician writers often use humor, perhaps hyperbole, to ease the pain of our work.</li> <li>We may encounter a poet or two in our practices and they may express their distress better with their literary work than with their speech. We will come to treasure these creative people and their expressions.</li> <li>Perhaps most important, we clinicians hear amazing and poignant statements from our patients. We encounter and work with situations of joy and of grief in our daily work. Then we carry the feelings with us, burdened by them, perhaps for considerable time. Writing the feelings down, often in some form of poetry (usually free verse) will help unburden us. Most physician poetry seems to serve this unburdening function.</li> <li>The workshop will begin with individual recollections of a poignant or puzzling phrase or sentence from or about a patient and will end with each participant composing a free verse poem about that event. Some will be willing to share their work with the group; some may elect to keep it private.</li> </ul>	
5:45 - 6:45 pm	Welcome reception	MERF Atrium
6:45 - 8 pm	Featured presentation (open to the public) Animal Songs: Bestiaries in English, French, and German	1110A MERF
	by David Gompper, DMA; Stephen Swanson, MM, University of Iowa College of Liberal Arts and Sciences, Iowa City, IA; Marvin Bell, MFA	
	Baritone Stephen Swanson and composer/pianist David	
	Gompper, professors in the University of Iowa School of	
	Music, will present their recital Animal Songs: Bestiaries	

in English, French, and German. The program will begin with art songs in French by Maurice Ravel set to texts from Jules Renard's Histoires naturelles. They will be followed by Max Reger's delightful settings of children's poems sung in German. A selection of animal songs by the British duo Flanders & Swann, best known for their cabaret At the Drop of a Hat, will complete the first half of the program. The Animals, a cycle of nine songs for baritone and piano, will complete the program. This song cycle was created in August 2009 by American composer David Gompper and poet Marvin Bell especially for this recital. Bell, who is a UI emeritus professor and former Iowa Poet Laureate, is planning to attend this performance, and will join in during the Q&A portion of this session. Twenty-four songs tell about two peacocks, a cricket, swan, kingfisher, guinea fowl, warthog, sloth, wild boar, spider, mice, chickens, bees, a hedgehog, fly, cat, rooster, buffalo, stork, charley horse (!), polar bear, camel, and vulture, as well as other denizens of barnyard, jungle, and ocean. This is music to make you smile, laugh, and perhaps, think about what our animal friends can teach us about ourselves and the world in which we live.

Introduction by David Asprey, PhD, PA-C, Assistant Dean, Student Affairs and Curriculum, Carver College of Medicine; Piano partly funded by West Music of Coralville, IA

## Thursday, April 29, 2010

Time	Event/Description	Location
7:30 - 10:00 am	Coffee and registration	MERF Atrium
8:30 - 9:45 am	Concurrent Sessions 2	
8:30 - 9:45 am	Seeking Equilibrium in Building, Writing, and Regenerative Therapy (LIT)	1117 MERF
	Dwight Watson, MFA, Wabash College, Crawfordsville, IN	
	Dramatic writing often begins with equilibrium, a balance, suggesting to a	n
	audience the desired state of things. Equilibrium may last for a while or it	
	may be disturbed almost immediately. While disturbance in drama is	
	anticipated, and even desired, in life and nature disturbances often leave	
	us baffled with actions unresolved. For example, how do we react to an	

Time	Event/Description Loca	ation
	invasive species in nature or graft-versus-host disease in transplantation?	
	Is regenerative therapy an "act of biological resurrection?" Is writing	
	dialogue? Is building a cabin? Is equilibrium even desirable?	
	This session will share a reflection on the process of building a cabin,	
	writing dialogue, and donating stem cells.	
8:30 - 9:45 am	Tells and Tales, or "Whose Story Is It?": First Person Physician and the 2117 Patient-Centered Narrative (WRI)	MERF
	Hilary Mosher, MFA, MD; University of Iowa Hospitals and Clinics, Iowa City, IA	
	By training, I was a writer first, and a physician second, and though I write	
	privately (for my own purposes) about my experiences with patients,	
	when I consider physicians' tellings of patients' stories in the public	
	sphere, some squirming ensues. As medical professionals, we learn early	
	on several lessons about patient stories-the first is that of confidentiality,	
	and its paramount importance. The second is the incredible fascination	
	and value in the patient story as instructive tale—we remember best the	
	didactic material we can attach to a patient case (story), when we have	
	been part of the narrative. The third is the danger and pitfall of the patient	
	story, as an "N of 1." Anecdotal medicine can be devalued by evidence	
	based medicine and a good story can itself be a source of error: one searing	
	case can cloud our thinking about subsequent similar presentations.	
	Considered beyond the purely personal or educational, how should patient	
	stories in the public or literary realm be scrutinized? What are the	
	guidelines of confidentiality, the possibilities of instruction, and the pitfalls	
	in perspective? By telling a patient's tale, what is a physician disclosing, or	
	failing to disclose, about herself? Choosing to write about our experiences	
	as physicians, what level of authorial control do we assume, and what	
	value can we find in relinquishing this control?	
	During this lecture and discussion, we will explore these general questions	
	through a discussion of craft: specifically, how point of view and	
	perspective are created and subverted in a narrative, and by doing so	
	better understand the physician's part as an object of a story, not just its	
	authorial subject.	
8:30 - 9:45 am	Family from Her Perspective – Preserving Life, Hope, and Motherhood after 2189 Cancer (STU)	) MERF
	Joe Letourneau, M4; Erin Ebbel, M3, University of California, San Francisco, San Francisco, CA	
	A young woman newly diagnosed with cancer is abruptly confronted with	
	two major threats: one being her own mortality, the other the possibility	
	that her treatment may render her unable to ever create a family of her	
	own. As cancer treatments become more specific and effective, as	

survivorship improves, we turn increased attention to quality of life after treatment. A major issue remains the inability to have one's own biological

Time	Event/Description	Location
	family after treatment.	
	Cancer treatments target rapidly dividing cells. The rapidly dividing cells	
	in reproductive tissues are biological bystanders and are often injured in	
	the treatment process. Rapid advances in medical science are making it	
	possible to provide young women with cancer the hope of someday having	
	a family of their own.	
	With these technologies comes a new wave of ethical, anthropological, and	
	social questions. Though these questions still intrigue and beleaguer	
	medical experts, many young women are facing them, in short course,	
	after discovering that they have cancer.	
	In this presentation, we explore many of these issues. We present a series	
	of letters from patients that explore their thoughts and emotions while	
	having to immediately face the fear of losing their life and their future	
	family. We also discover a new hope instilled by the chance of preserving	
	both.	
10 - 11:15 am	Concurrent sessions 3	
10 - 11:15 am	Imaginative Travels in Sickness and Health: Education in the Art of Medicine (MED ED)	1117 MERF
	Yuko Taniguchi, MFA; Rebecca Bamford, PhD; University of Minnesota Rochester, Rochester, MN	
	This paper explores one way in which the medical humanities make a	
	direct contribution to medicine, focusing on the education of healthcare	
	professionals. We will introduce and discuss several creative writing	
	samples that focus on the topic of patients' and practitioners' experiences	
	of healthcare, and especially upon their experiences of pain, suffering, and	
	healing. As Sontag (1975) suggests, "[e]veryone who is born holds dual	
	citizenship, in the kingdom of the well and the kingdom of the sick."	
	Creative writing, we argue, opens up imaginative travel privileges within	
	both kingdoms to practitioners and patients. In addition to a range of	
	relevant pieces of poetry and literature, a selection of our examples will be	
	taken from Yuko Taniguchi's recent poetry collection Foreign Wife Elegy	

"Foreign Wife Elegy." These examples will be used to establish the power of creative writing to communicate aspects of the experience of healthcare from these perspectives that may not be easy to articulate in the language of professional medicine. We will then show how these samples worked within a sample class taught as part of the Bachelor of Science in Health Sciences integrated degree program at the new University of Minnesota Rochester. By means of reading and critical discussion of creative writing, the paper shows how education constitutes a key point of intersection

between writing, the humanities, and the art of medicine.

Time	Event/Description	Location
10 - 11:15 am	Shifting Points of View: the Science of Vision and the Optical Illusions of Narrative (LIT)	2117 MERF
	Gregory Plemmons, MFA, MD, Vanderbilt University, Monroe Carell Jr., Children's Hospital, Nashville, TN	
	"True judgment of depth is only possible because each of our eyes sees the	
	world from a slightly different angle," Michael Marmor has written in The	
	Eye of the Artist. Even the most gifted film director, however, remains	
	confined to two dimensions. Literature and narrative have the ability to	
	explore multiple points of view in a way that film-makers cannot. Telling a	
	story from multiple points of view has been a popular device in both the	
	short story and novel and has some surprising parallels in the science of	
	vision and optical illusions. In addition to adding complexity, narratives	
	which shift points of view can often heighten our sense of isolation and	
	tragedy as well as suspense. Shifting the viewpoint is often also ideal for	
	conveying the states of uncertainty in which we frequently find ourselves	
	in our lives or the practice of medicine. In this presentation, I'll discuss	
	several famous works of literature by past writers (Virginia Woolf, William	
	Faulkner, Carson McCullers, Leo Tolstoy) as well as contemporary ones	
	(William Trevor, Russell Banks, Alice Munro) and what they achieve by	
	telling a story from multiple viewpoints, while pointing out some	
	interesting visual correlations with several well known optical illusions and	
	the science behind how they work.	
10 - 11:15 am	Mosquito Nets are from Heaven: Poetry, Blogging, and Health Care in Kenya (STU)	5181 MERF
	Rosalyn Plotzker, M2, SUNY Downstate College of Medicine, Brooklyn, NY	
	Kisumu sits on the banks of Lake Victoria, in the westernmost region of	
	Nyanza Province. It is the third largest Kenyan city, while also having	
	agricultural resources such as the lake. Impoverished communities live in	
	both seemingly urban slums, as well as poor rural villages, separated by a	
	single dirt road.	
	I worked with SUNY Downstate College of Medicine as a medical	
	consultant in 2007. Three months after the post-election riots in Kenya: of	
	which Kisumu had been an epicenter: I arrived. Skeletons of burned groceries still lined the main street.	
	groteries sum mieu the main street.	
	My role was twofold:	
	1. To assist the development of a Home Based Care program for	
	people in both the rural and urban slums who could not afford	
	health care.	
	2. To film it for a documentary.	
	During my stay. I considered how to translate my day to day life to my	
	During my stay, I considered how to translate my day to day life to my	

community in America. The daily emotions: rather than daily events: seemed to matter most. What resulted was a poetry blog, "Mosquito Nets Are From Heaven." I chronicled everything from setting up a database, to

MERF Atrium
MERF Atrium
2117 MERF

Time	Event/Description	Location
	Introduction by Peter Densen, MD, Executive Dean, Carver College of Medicine	
1:45 - 3 pm	Concurrent sessions 4	
1:45 - 3 pm	Writing in Medical School: A Non-writer's Perspective (STU) Dane Jacobson, M3, University of Iowa Carver College of Medicine, Iowa City, IA	1117 MERF
	Before medical school I would never have considered myself a writer. However, in an effort to expand my interests I took the opportunity to enroll in "The Examined Life," an elective writing class at the University o Iowa Carver College of Medicine.	f
	The members of the group varied significantly in their writing backgrounds, from MFAs to novices such as myself. In general, the class was composed of people with a relatively strong background in writing.	
	This presentation will focus on my experience in "The Examined Life." I will discuss what I have learned over the years, how this unique experience has added to my medical school experience, what writing has come to mean to me, and just why I kept going back for three years.	
1:45 - 3 pm	<b>Point of View: Illness Narratives and Empathy (PAT)</b> Larry Cripe, MD; Jan Lucas-Grimm; Barbara Shoup; Indiana University Simon Cancer Center, Indianapolis, IN	2117 MERF
	Empathy, fully realized, may be defined as the ability to experience vicariously the point of view of another person. Reading fictional and non-fictional illness narratives provides professional and informal caregivers the opportunity to "be" a patient with a life-threatening illness. An understanding of how imperfect memory and point of view modify the illness narrative may enrich our understanding and bring the reader closer to a more authentic "lived experience" of the physical and emotional challenges of serious illness.	·
	In our presentations, we explore the impact of life-threatening illness through narratives written by one of us and the remembered experiences of the others who were either care-giver or physician. We will demonstrate the relevance of understanding point of view to empathy by analyzing how the acts of writing shape the shared experience, how family dynamics influence a patient's experience of life-threatening illness, and how physicians reconcile their personal and professional relationships with the ill person. These elements of point of view are critical in teaching the perspectives essential to empathy.	
	Jan Lucas-Grimm will use drawings, journal entries, and excerpts from her manuscript <i>My Beautiful Leukemia</i> to compare her lived and related experience.	
	Barbara Shoup will read excerpts from her novel <i>Looking for Jack</i>	

Time	Event/Description	Location
	<i>Kerouac</i> , a fictional reflection about her sister's death from a brain tumor.	
	Larry Cripe, a leukemia specialist and essayist, who cared for Ms. Lucas- Grimm, will read and reflect upon personal writings about his experiences in caring for her.	
	A panel discussion with the audience will conclude the session.	
1:45 - 3 pm	The Sick Doctor: An Amalgam of Conflicted Narratives (LIT) Sheila Turken, MD, Hastings-on-Hudson, NY	5181 MERF
	The medical narrative, thought of as "the patient's story", provides the physician with unparalleled insight into a patient's particular humanity. The doctor synthesizes this insight with medical knowledge, to practice the art of medicine.	
	Typically, the patient's disclosure of a history going beyond the "facts of the case" is a linear process: the patient talks and the doctor (mostly) listens.	
	In an uncomplicated world, the patient's visit to the doctor is no simple marketplace transaction. Patients and doctors each possess archetypal roles, steeped in the primitive world of magic, superstition, and a less-than-totally rational faith in the authority of medicine.	
	The doctor wears the mantle of power conferred by credentials, years in the acquiring. The patient expects to be "healed" by the doctor, who is presumed to be a less vulnerable species, able to vanquish the malevolent spirits of disease. Modern patients' cynicism notwithstanding, the paternalistic covenant remains very much intact; the patient seeks ministrations, not equality.	
	What, then, of the sick doctor-turned-patient, abruptly toppled off his pedestal, all too aware of medicine's limitations and complications? What is his narrative to his well colleagues? How do they deal with a "fallen" colleague? And how does this doctor-patient return to his own patients, stripped of iconic status, having failed to evade the adversary of his own disease? How are his patients' subsequent narratives affected? As a doctor with cancer, I present my own conflicted brew of narratives, hoping that the potential exists for an ultimately richer art of medicine.	
3:00 - 3:30 pm	Coffee break	MERF Atrium
3:30 - 5 pm	Concurrent sessions 5	
3:30 - 5 pm	Fostering Reflective Capacity Through Reflective Writing in Medical Education: Current Trends, Future Directions (MED ED)	1117 MERF
	David Hatem, MD; Melissa Fischer, MD, EdD; University of Massachusetts Medical School, Worcester, MA; Hedy Wald, PhD, Warren Alpert Medical School of Brown	

University, Providence, RI

"Presenting the REFLECT (Reflection Evaluation for Learners' Enhanced Competencies Tool) Rubric to Evaluate Medical Students' Reflective Writing and Use of the BEGAN (Brown Educational Guide to the Analysis of Narrative) to Guide Faculty Feedback to Students' Reflective Writing"

Hedy S. Wald, PhD; Shmuel P. Reis, MD, MHPE; David Anthony, MD, MSc; Jeffrey M. Borkan, MD, PhD; Department of Family Medicine, Warren Alpert Medical School of Brown University, Providence, RI

"Writing a Life, Writing a Curriculum, (W)righting the Organization: Using Reflective Writing at Multiple Levels in an Organization"

David Hatem, MD; Melissa Fischer MD, Med; Heather-Lyn Haley PhD; University of Massachusetts Medical School (UMMS), City and State

Initiatives aimed at fostering reflective capacity (RC) within medical education to help develop critical thinking skills, inform clinical reasoning, and enhance professionalism are increasing. RC is a tacit, metacognitive process that guides professional development and competent practice, fostering a "habit of mind" to approach clinical reasoning and ethical dilemmas. Reflection promotes "phronesis" or "adaptive expertise/practical wisdom," is integral to ACGME professional practice core competencies, and is essential to self-regulated and lifelong learning. Recently, reflection has been described as necessary for effective use of feedback in medical education and associated with improved diagnostic accuracy.

Reflective writing cultivates self-awareness and builds narrative competence for clinical encounters, and the use of reflective writing to augment reflective practice is well documented. Still, formal analytic frameworks and outcomes assessment have been lacking. This presentation will describe: 1) the use of the BEGAN tool to guide faculty with enhancing the educational impact of written feedback to reflective narratives in the Alpert Med pre-clinical years Doctoring course and the family medicine clerkship, 2) assessment of students' reflective level within reflective writing pedagogy with the REFLECT rubric, 3) use of narrative as a method of reflection within the UMMS internal medicine clerkship and in the pre-clinical years Longitudinal Preceptor Program (a precepted outpatient clinical experience) and as a means of tracking professional development and informing the process of curricula reform, and 4) use of narrative for organizational reflection, a lens into and tool for discussing issues such as the hidden curriculum and culture of the organization. The audience will be invited to consider how they might apply these narrative curricula and analytic methods at their home institutions.

3:30 - 5 pm Lessons from Cancer College: A Performance and Discussion (PAT) Kristen Underwood, MFA, ArtHaus, Decorah, IA; Nancy K. Barry, PhD, Luther 2117 MERF

Event/Description	Location
College, Decorah, IA	
What happens when a middle-aged college professor finds herself enrolled in a nine-month course of treatment for breast cancer? This one-woman show explores the anxiety and questions that emerge when the teacher becomes the student—of a disease, of a battery of treatments, and of her own changing body. Assuming it will be a manageable task to continue teaching through cancer, she's surprised—and ultimately healed—by the revelation that somehow cancer is teaching through her. Kristen Underwood performs this original adaptation of Nancy K. Barry's memoir. After the performance, Barry will comment on the nature of "switching	
adaptation for the depiction of medical narratives.	
Featured presentation (open to the public) Can This Story be Saved? Diagnosis in Workshop and the Writing Life	Shambaugh Auditorium, UI Main Library
Lan Samantha Chang, MFA, University of Iowa Writers' Workshop, Iowa City, IA	
Lan Samantha Chang, Director of the Writers' Workshop,	
will discuss the Iowa Writers' Workshop, the workshop	
process, and ways to work constructive learning into a writing life.	
Presented by MidWest <i>One</i> Bank; Introduction by Thais Winkleblack, Vice President	
Reception	One-Twenty-Six 126 East Washington St., Iowa City
0, 2010	
Event/Description	Location
Coffee and discussion	MERF Atrium
	College, Decorah, IA         What happens when a middle-aged college professor finds herself enrolled in a nine-month course of treatment for breast cancer? This one-woman show explores the anxiety and questions that emerge when the teacher becomes the student—of a disease, of a battery of treatments, and of her own changing body. Assuming it will be a manageable task to continue teaching through cancer, she's surprised—and ultimately healed—by the revelation that somehow cancer is teaching through her. Kristen         Underwood performs this original adaptation of Nancy K. Barry's memoir. After the performance, Barry will comment on the nature of "switching genres" as a writer, and on the implications of different modes of literary adaptation for the depiction of medical narratives.         Featured presentation (open to the public)         Can This Story be Saved? Diagnosis in Workshop and the Writing Life         Lan Samantha Chang, MFA, University of Iowa Writers'         Workshop, Iowa City, IA         Lan Samantha Chang, Director of the Writers' Workshop, will discuss the Iowa Writers' Workshop, the workshop process, and ways to work constructive learning into a writing life.         Presented by MidWest <i>One</i> Bank; Introduction by Thais Winkleblack, Vice President         Reception

Echoes of the Heart: Understanding Ourselves and Our Patients Using

Joseph Gascho, MD, Penn State Milton S. Hershey College of Medicine, Hershey,

Images abound in medicine: x-rays, echocardiograms, ECGs, to name a few. Careful objective image interpretation helps physicians diagnose and treat patients. But there is a "subjective" nature to images as well. When I

Echocardiograms, Photographs, and Poetry (PAT)

2117 MERF

8:00 - 9:15 am

PA

as a cardiologist view echocardiographic images, my imagination is activated. I objectively interpret the image—but then imagine what the implications of the cardiac abnormalities are for the patient.

There are also the images of the patients themselves. The image of the patient in a hospital clinic is a limited one. I have photographed many of my patients in their homes, and these more complex images expand my knowledge of the patient and enhance my ability to make treatment recommendations.

These images also impact me. I imagine how I would feel if my heart looked like the heart I see on the echocardiogram. When I see a patient in his/her every day environment, I ask myself how I would cope with his or her illness in this situation. Poetry is a word depiction of a mental image. Putting something into words helps me clarify my emotions about a mental image.

This presentation is a series of sonographic images and patient photographs with accompanying poems. Reading the poems aloud as well as collectively discussing the specific visual and verbal images will demonstrate how combining these imaging modalities can help health care professionals to better understand their patients and themselves.

## 8:00 - 9:15 am Developing Professionalism: An Opportunity for Self-reflection (MED ED) 2189 MERF Ken Olson, MD; Therese Zink, MD; University of Minnesota, Minneapolis, MN

Self-reflection is an important part of developing professionalism. During the third year of medical school at the University of Minnesota, students spend four weeks on family medicine. Students are invited to participate in a significant event analysis (SEA). This is an opportunity to debrief with a small group of peers (five to six) facilitated by a faculty member. In preparation students are asked to write a brief paragraph about a patient care event that moved them. In the small group students read or talk about their events. Results: Over three years of SEA, 513 students have participated. Common themes have included: futile care and helplessness, end of life, pregnancy loss, religious and other values in conflict with the patient's, unprofessional behavior of physician preceptors, injustice, acceptance of the role of physician, and the student in the role of team member spending time with the patient and family and explaining the illness and treatment plan. Evaluations have improved over time with ratings of 3.43 (2007), 3.67 (2008), and 3.83 (2009) on a five-point Likert scale. Some students desire to take their narrative to publication. These students work with a physician/writer to deepen the reflection and the craft of the piece. Over the last three years 14 selections have been published or are in press.

We will present the ground rules and format for the SEA, facilitator orientation, and conduct a mini-SEA. In the process we will explore the themes students raise and their importance for the development of

Time	Event/Description	Location
	professionalism.	
8:00 - 9:15 am	Song of a Face: The Ethics of Encountering a Disfigured Face in Natalie Kusz's Road Song (LIT)	5181 MERF
	Gudrun Grabher, PhD, University of Innsbruck American Studies Department, Innsbruck, Austria	
	Natalie Kusz recounts the story of her family about their moving to	
	Alaska. At age seven she is attacked by a dog which bites off half of her	
	face. Surprisingly, the child survives, but for the following ten years has to	
	endure multiple surgeries, and especially bone and skin grafts.	
	On the one hand, I will look at how the facial disfigurement impacts the	
	development of the girl's sense of identity, since the face is the crucial	
	metaphor of human individuality. On the other hand, I intend to closely	
	analyze the interaction between the girl with the disfigured face and her	
	family, friends, classmates, and doctors. I will thereby use the French	
	philosopher Emmanuel Lévinas' ethics of the face as a methodological	
	approach. Lévinas argues that human beings encounter each other "face to	1
	face." The face — as a metaphor rather than in its physical presence —	
	calls for the ethical response from the other. I will focus on how the other	
	who is not disfigured responds to the disfigured face. The non-disfigured	
	face usually goes unnoticed. However, the disfigured face draws the	
	attention of others. The disfigured person thus becomes the visible other	
	but yearns for nothing more than to be invisible. From the analysis of the	
	interaction between the disfigured person and the others I will try to draw	
	some conclusions as to how to reach a proper ethical behavior towards people with facial disfigurement.	
	people with racial disingulement.	
9:30 - 10:45 am	Concurrent sessions 7	
9:30 - 10:45 am	Reclaiming Their Voices: An Analysis of Caregiver Narratives for Persons with Alzheimer's Disease (PAT)	5181 MERF
	Heide Bursch, RN, PhD(c); Howard Butcher, RN, PhD; University of Iowa College of Nursing, Iowa City, IA	
	This presentation describes the philosophical framework, method, and	
	findings from an analysis of 24 narratives written by family caregivers of	
	persons with Alzheimer's disease and provides an opportunity to discuss	
	applications of journaling in health sciences research.	
	Philosophy: Paul Ricoeur, author of Oneself as Another, places an	
	individual in dialectical relationship with "the other" inside himself as well	
	as in social context. "The other" needs friendship and self esteem in order	
	to develop capacity for autonomous action towards self-actualization and	
	happiness. Human beings seek meaning and identity in reflection and	
	narrative within "just institutions," specifically the institution of language.	
	Method: A four-step method of text interpretation based on Ricoeur's	

Time	Event/Description	Location
	hermeneutic phenomenology developed in Scandinavia has provided	
	meaningful insights into ethically challenging phenomena in the illness	
	experience.	
	Findings: Using written expression guided by instructions for deep	
	reflection about what it is like to be a caregiver, family members	
	illuminated themes in friendship, authenticity, self esteem, and capacity to	
	act. An integration of the four themes into the essence of the experience	
	revealed caregivers' struggle not to lose themselves as their patient was	
	disappearing. Private writings revealed a depth of emotion, especially	
	anger and despair not readily accessible elsewhere in the literature.	
	Discussion: Writers made many comments about the effects of journaling,	
	on their thoughts and feelings and this presentation ends with open	
	discussion of attendees' personal experience in journaling, conceptual	
	models that describe the beneficial effects of journaling and anecdotal	
	experience in designing research that tests the beneficial effects of	
	journaling.	
9:30 - 10:45 am	Patient Stories: Medical Students as Documentary Filmmakers (MED ED)	2117 MERF
	Timothy Koschmann, PhD; Victoria Johnson, MS4; Southern Illinois University School of Medicine, Springfield, IL	
	Several medical schools have undertaken initiatives in recent years to	
	foster student reflection through filmmaking. These are elective programs	
	within which medical students develop short documentary films featuring	
	patients, their families, and their healthcare providers. In the process, the	
	students acquire skills for writing, video production, and editing, while at	
	the same time developing insight into how patients experience illness in	
	their lives. Shapiro started the "Patients as Teachers, Medical Students as	
	Filmmakers Project" at the University of Arizona in 2006. Students there	
	eventually produced a dozen documentaries featuring patients with AIDS,	
	metastatic cancer, arthritis, juvenile-onset diabetes, etc. Since moving to	
	Penn State, Shapiro has continued this program and students there have	
	created four additional documentaries. At SIU School of Medicine a new	
	video is developed each year in conjunction with the annual campus	
	observance of Cover the Uninsured Week (CTUW). The videos are	
	designed to provide vivid demonstrations of the problems created by lack	
	of access to health insurance. Starting in 2008, medical student volunteers	
	have taken increasingly greater amounts of responsibility for the	
	production of these videos. The 2009 CTUW patient story was featured in	
	a local newspaper article. The story eventually found its way to the office	
	of Senator Dick Durbin, who incorporated it into his remarks on the senate	
	floor calling for heathcare reform.	
0.20 10.45 am	The Denie Mightier than the Stick! How Implementing Literature	2100 MEDE

9:30 - 10:45 am The Pen is Mightier than the Stick! How Implementing Literature Transforms Pediatric Blood Collection (STU) Matthew Vanderloo, M1; Hanna Durand, University of Cincinnati College of 2189 MERF

Medicine, Cincinnati, OH

Few procedures are more integral to a child's medical care than pediatric blood collection (PBC). Yet, unfortunately for patients and health care providers alike, PBC's diagnostic utility is matched only by patients' fear of the procedure itself. The needle stick has traditionally been a negative experience for patients, and with a level of reasonable expectation. But, beyond the typical discomfort that comes with many medical procedures, pediatric blood collection too often invokes unhealthy levels of fear and anxiety in patients: emotions which frequently contribute to compromised specimen integrity, inaccurate diagnostic measurements, and detrimental patient distrust of the healthcare team.

Former phlebotomists, Matt Vanderloo and Hanna Durand, felt that the most fundamental medical procedure no longer needed to be the most feared. In order to address the major cause of excessive conflict concerning the PBC procedure, a lack of communication between health care worker and patients, and more specifically a lack of an ability to convey the importance of the procedure to those involved, the creators employed a well-tested means of communicating with the target audience. In writing and illustrating "Everything's All Right, Thanks to My Itty Bitty Butterfly Bite: A Guide to Help You and Your Child Better Understand Their Pediatric Blood Collection," they have, in the words of Diane Crawford, National Phlebotomy Association President, written a "story [that] creatively details the collection process in a way that will give comfort and understanding to your child."

The book serves as the cornerstone of a program to educate children about their blood collection process and reward them for their successful participation in it; and the effort is unique in that the book is designed to be implemented as part of the procedure, not accessory to it. Read to the child immediately prior to having their blood drawn, the book is intended to be as central an element of the collection procedure as the alcohol wipe or the tourniquet. Accordingly, in her organization's official endorsement of the book, Ms Crawford encourages, "Everything's All Right, Thanks to My Itty Bitty Butterfly Bite!" "to be read to all children who are having their blood drawn, and I anticipate that doing so will have a great impact on the overall pediatric healthcare experience!"

This session will describe how written communication between patient and provider (in this instance a children's book), when used as part of the medical procedure and not supplemental to it, demonstrates the potential to improve clinical outcomes and the overall patient experience.

11:00 am - noon Concurrent readings

11:00 am - noon Writing and White Coats: Medical Student forum (STU)

1117 MERF

All medical students attending the conference are invited to meet and

Time	Event/Description	Location
	relax together, recap the days' discussions, and exchange ideas for writing and humanities initiatives from their own experience and home institutions.	
11:00 am - noon	<i>Irreplaceable</i> by Stephen Lovely	2117 MERF
	<i>Irreplaceable</i> is my first novel, published by Hyperion in February 2009 and scheduled for release in paperback in February 2010. <i>Irreplaceable</i> tells the story of four people whose lives intertwine in the aftermath of a heart transplant operation, and examines the ethics and issues surrounding organ donation.	
11:00 am - noon	Listening for Story: A Decade of Publishing Narrative Medicine Tom Janisse, MD, <i>The Permanente Journal</i> , Portland, OR	2189 MERF
	As in conversation, the group will look through a "Narrative Medicine Anthology," (handed out to each participant): a collection of pieces published over ten years in <i>The Permanente Journal</i> (the national medical journal of Kaiser Permanente). Narrative takes several forms in medicine: personal essay, commentary, case study, journalism, stories, poems, personal journals, and research. They seek to make a point, explore the particular, gain perspective, or discover meaning in medicine more powerfully through relating a story than by exposition alone. Storytelling is an art of medicine. Storytelling is medicine.	
11:00 am - noon	<b>Expert Opinion</b> Michelle Latiolais, MFA, University of California at Irvine, Irvine, CA	5181 MERF
	My husband held a gun to his head on January 7th, 2004, and pulled the trigger, a man with no psychiatric profile whatsoever. After a few months of research in the Bio-Medical Library at UCLA, I found the answer to my incredulity. Merck Pharmaceuticals has admitted to 57 suicides caused by Zocor in England; there are more like thousands, and yet statins—Zocor, Lipitor—are prescribed as though they're Lifesavers—the candy. I paid to have my husband's medical files looked at by a well-known cardiologist in Beverly Hills. The two hours I spent in his office were almost more painful than standing on the sidewalk in front of my house being told my husband of eighteen years was dead by his own hand. I took copious notes during the consultation and a medical malpractice attorney was there with me. I have written this account in detail; I will present this chronicle.	
11:00 - 12:30 pm	Poster session and book fair	MERF Atrium

**MERF** Atrium

Time	Event/Description	Location
12:30 - 1:30 pm	Featured presentation (open to the public) The Ticking Is the Bomb: Writing of War Trauma and Grief	2117 MERF
	by Nick Flynn, MFA	
	Nick Flynn will read from his newly released memoir, <i>The</i>	
	Ticking Is the Bomb, and discuss his process of writing	
	about terror and researching torture. He will tell about	
	traveling to Istanbul to meet with the Iraqi detainees from	
	the Abu Ghraib photos. He will show how the themes of	
	national trauma, grief, and healing can be reflected in a	
	personal story.	
	Introduction by Shandhini Raidoo, M3, Carver College of Medicine	
1:45 - 3 pm	Concurrent sessions 8	
l :45 - 3 pm	Attendees' Reading	1117 MERF
	Any attendee is welcome to read, by signup	
	Sign-up to share your fiction, essay, or poetry will be available at the	
	registration table both Wednesday evening and Thursday morning.	
1:45 - 3 pm	Relating Rare Disorders of Children for Children: "Mom, Why Can't I Eat Hamburgers?" (PAT)	2117 MERF
	Marcia Valbracht, MHA, University of Iowa, Iowa City, IA	
	Newborn screening was established to benefit children with disorders	
	where early diagnosis and intervention can prevent death, mental	
	retardation, and developmental delays. In 1983 the University Hygienic	
	Laboratory (UHL) was designated by the Iowa Department of Public	
	Health (IDPH) as the newborn screening laboratory. Since then, over 1	
	million babies have been tested and over 50 children have been identified	
	with phenylketonuria (PKU), just one of almost 40 disorders screened by the UHL.	
	After diagnosis, affected children may have to follow strict regimens to	
	stay healthy, yet still fit in with society. Stories written at the children's	
	level can explain screening and can be used as tools to help children, their	
	parents, teachers, and classmates overcome these challenges with	
	understanding and accept their differences as any others we may face while growing up.	
	This presentation will use examples to show participants how relating to	
	children at their own level will enhance understanding of these rare	

Time	Event/Description	Location
3:15 - 4:30 pm	Concurrent sessions 9	
3:15 - 4:30 pm	The Medicine of Friendship: A Bibliotherapeutic Review (LIT) Ted Bowman, MDiv, University of Minnesota, Saint Paul, MN	2117 MERF
	What can be said to suffering persons? What can be learned from patients, clients and their families? Utilizing a wide range of poems, essays, medical memoirs, and the helping literatures, perspectives and tools will be presented and discussed.	
	Rafael Campo asserts that poetry can aid in the assigning of names, even metaphors for conditions challenging to face; give the sufferer a sense of control; and provide valuable information for medical providers. Noted writers before onset, such as Reynolds Price, Jane Yolen, Julia Darling and Anatole Broyard, and, until publication, unknown writers have provided unique and valuable insights about the helping processes. In this session, a review of British and American sources will be utilized to suggest helper behaviors that have been found hurtful and helpful. Implications for training and staff development will be noted and presented.	
3:15 - 4:30 pm	Biographic Writing about Mentors and Peers: Resources and Contemporary Knowledge Bases (WRI)	1117 MERF
	Charles Hawtrey, MD, University of Iowa Carver College of Medicine, Iowa City, IA	
	Writing biographic essays about historic medical persons certainly	
	challenge the essayist. Ignacio Ponseti, a contemporary distinguished	
	faculty member at the University of Iowa, illustrates some of the	
	problems in writing about historic events like the Spanish Civil War. Dr.	
	Ponseti graciously provided time for interviews and introductions to	
	native Spanish peers who shared critical information and photographs	
	contemporary to the period 1936-39. Similarly, publications by Ponseti's	
	peers provided helpful and precise understanding of contemporary	
	medical care and its advancement advantages for other conflicts that followed the Spanish Civil War.	
	Other examples drawn from Iowa's urology department show parallel	
	application of research principles. This presentation encourages the	
	audience participants to write about their sisters and brothers in the	
	practice of medicine and publish essays, memoirs, and stories about their	
	life and times in medicine.	
3:15 - 4:30 pm	Coming Clean: Writing Surgical Errors and the Art of Forgiving Yourself (MED ED)	2189 MERF
	Larry Zaroff, MD, PhD, Stanford University, Palo Alto, CA	
	Practicing medicine without making mistakes is impossible. A ladder of errors: From the inconsequential wrong diagnosis, later corrected, to a mistake in judgment that harms a patient, to a blunder that kills a patient. An incorrect decision that goes beyond cognition, that leads to a	

neuromuscular event in surgery is powerful. Somehow lifting a hand seems to increase the consequences, not just to the patient, but also to the operator. In cardiac surgery, working under magnification, moving a cutting instrument inaccurately, a millimeter more or less, can be tragic, a death.

I had known M for ten years, operated on her heart three times, the last, was our last. My surgical error killed M. Although I was able to continue to work for some twenty years, I never fully recovered, regularly dwelling on my failure. I had confessed to the family, who forgave me; other surgeons understood that a tertiary operation on a valve was difficult; yet I could not forgive myself. I turned to professionals, psychiatrists, but found little solace. After all, they had never picked up a knife. When, in my sixties, I became a teacher of medical humanities, I began to talk to my premedical and medical students about medical errors and how to deal with them, I hinted, just hinted, about my own mistakes.

Finally, this year, I was able to write and publish a piece describing my feelings. I was relieved, felt free. Now I encourage my students to keep a journal, write daily, especially their emotional responses to their patients.

My discussion will focus on stories, my own and those of others, that help students develop compassion, empathy, and forgiveness to themselves and others.

4:30 pm

Adjourn